



GOA REAL ESTATE REGULATORY AUTHORITY
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F.No:3/RERA/Complaint (523)/2025/ **794** Date:20/05/2026

Coram: Shri Vincent D'Silva, Hon'ble Member-Goa RERA

Mr. Keval Chand Seervi

R/o H. No. 28/2/2, Jayalaxmi Niwas,

Sorvem wado, Guirim, Mapusa,

Bardez, Goa-403507.

.....**Complainant**

Versus

1. M/s Chintamani Realtors

A partnership firm,

Represented by its partners:-

(i) **Mr. Sudhir Dube,**

Address:-

(a) R/o Chintamani Tower, Opp. Football Ground,

Duler Mapusa, Bardez, Goa-403507.

(b) Dube layout, Perena Nagar,

Umarsara, Yavatmal,

Maharashtra-445002

(ii) **Mr. Sushil Triloknath Dube**

Address:-

(a) R/o Chintamani Tower, Opp. Football Ground,

Duler Mapusa, Bardez, Goa-403507.

(b) Dube layout, Perena Nagar,

Umarsara, Yavatmal,

Maharashtra-445002.

...Respondents

Ld. Advocate Neelesh Takkekar along with Adv. Saish Mandrekar
for the complainant.

Respondents absent.

ORDER

(Delivered on this 20th day of the month of May, 2026)

This is a complaint filed under Section 31 of the Real Estate (Regulation and Development) Act, 2016.

2. Briefly stated, the case of the complainant is as follows:-

The complainant is a bonafide purchaser of a Flat bearing No. FF-2, having super built-up area of 63 sq. mts. located on the First floor together with stilt parking space in the building complex known and identified as "CHINTAMANI PLAZA - I" constructed in the property known as "TOLIECHO SORVO" totally admeasuring 1089 sq. mts. surveyed under Chalta No. 11 of P.T. Sheet No. 91 situated at Khorlim of the City of Mapusa, Bardez, Goa, within the jurisdiction of Mapusa Municipal Council, of the

Sub-District of Bardez of North Goa. The complainant have a registered Agreement for Construction-Cum-Sale with the respondents, qua the said premises, which is duly registered dated 18.07.2016 in the Office of Sub-Registrar of Bardez at Mapusa-Goa.

3. The respondents in terms of the said Agreement for Construction-Cum-Sale had to complete the said project by building the said flat in all respects as per specifications mentioned in the said Agreement for Construction-Cum-Sale dated 18.07.2016 and had to deliver the valid legal possession of the said premises for ready use and occupation by completing the construction work in all respects qua the said premises to the complainant within 12 months from the date of the said Agreement for Construction-Cum-Sale dated 18.07.2016, which was duly executed between the parties.

4. The respondents in terms of Clause 7 of the said Agreement for Construction-Cum-Sale dated 18.07.2016 agreed that the possession of the said premises shall be given on signing of the final Deed of Sale and as per Clauses 17 of the said Agreement dated 18.07.2016, the respondents had also agreed to assist the purchasers of the said building in forming a Co-operative Society,

Association of persons or such other entity for owing and/or maintaining the said building in the name of entity "CHINTAMANI PLAZA-I". However, the respondents have till date failed to deliver the valid legal possession of the said premises to the complainant, thereby duly executing a Deed of Sale conveying all the rights/title and interest qua the said premises in favour of the complainant within the stipulated period as agreed upon by the respondents in terms of the said Agreement for Construction-Cum-Sale dated 18.07.2016 and also failed in forming a Co-operative Society, Association of persons or such other entity for owing and/or maintaining the said property as agreed upon by the respondents in terms of the said Agreement dated 18.07.2016.

5. The respondents were required to deliver subject premises by completing the said premises in all respects and by duly executing a Deed of sale in favour of the complainant within 12 months i.e. by 18.07.2017 from the date of agreement, but, even though the possession of the said premises is already given to the complainant, the respondents have failed to execute a Deed of Sale conveying all the rights/title and interest qua the said premises in favour of the complainant even after receiving an amount of ₹.

16,50,000/- (Rupees Sixteen Lakhs, Fifty Thousands Only) i.e. more than 95% of the total sale consideration amount of ₹.17,00,000/- (Rupees Seventeen Lakhs Only).

6. The execution of sale deed in respect of the subject premises along with the proportionate share in the land corresponding to the area of premises is being delayed for no rhyme or reason for more than eight years, four months, despite receipt of 95% of the total sale consideration. The respondents firstly delayed the handing over of legal possession within the stipulated time period and secondly, the respondents failed to execute a proper Sale Deed for the purpose of conveying all the rights, title and interest in favour of the complainant. The projections, representations and commitments made by way of agreement have been seriously breached by the respondents.

7. The respondents have also failed to register the said project under the GRERA and is not taking any steps to register the said project before the GRERA Authority. The registration of the project is mandatory and requirement of law, which has been breached by the respondents.

8. The complainant after paying 95% of total sale consideration amount from their hard-earned money feel cheated at the end of the day for not being able to enjoy the benefits of the funds which are invested for buying a home, on the contrary the decision to buy the said premises from the respondents has worked out to be causing serious inconvenience. The complainant had been previously following up with the respondents on the issues through phone calls and personal meetings, which has not yielded any fruitful result. The respondents are now absconding, due to which the complainant is constrained to approach this Hon'ble Authority by invoking the jurisdiction as per the Real Estate (Regulation and Development) Act, 2016

9. The complainant prayed for the following reliefs:

- a) This Hon'ble Authority be pleased to direct the Developer/builder/Respondents to register the project in terms of the RERA Act.
- b) This Hon'ble Authority also be pleased to direct the Respondents to duly execute sale deed in favour of the Complainant herein by conveying all the rights/title/interest qua the subject premises bearing Flat No.FF-2, having super built-up area of 63 sq. mts. located on First Floor together

with stilt parking space in the building complex known and identified as "CHINTAMANI PLAZA - I" situated at Khorlim of the City of Mapusa, Bardez-Goa along with the proportionate undivided share in the land corresponding to the area of the said premises within a period of 30 days.

c) This Hon'ble Authority also be pleased to direct the Developer/builder/Respondents to take immediate steps towards formation of the Co-operative Maintenance Society with respect to the subject building and to form the Co-operative Maintenance Society within a period of 30 days and thereby transfer the common area in the said building in favour of the society.

10. The respondents were duly served, however inspite of due service by way of publication in the two newspapers, namely English newspaper circulated in Goa, as well as in Marathi newspaper circulated in Yavatmal, Maharashtra, the respondents failed to appear before the Authority and hence, they were treated as duly served as per order V, Rule 20(1A) of CPC. The respondents were afforded several opportunities, in the interest of justice, for appearance of respondents and filing of the reply. However, the respondents remained elusive.

11. Arguments heard.

12. The points which come for my determination along with the findings and reasons thereon are as follows:

Sr. No.	Points for determination	Findings
1.	Whether the complainant is entitled to direct the builder/respondents to register the project in terms of RERA Act.	In the affirmative
2.	Whether the complainant is entitled for execution of sale deed in favour of the complainant by conveying all the rights/title/interest qua the subject premises?	In the affirmative.
3.	Whether the complainant is entitled for formation of the Co-operative Maintenance Society with respect to the subject building and to transfer common areas in favour of the said Society?	In the affirmative.
4.	What reliefs, what order	As per final order.

REASONS

Point No. 1

13. Admittedly, the above complaint primarily makes grievances with respect to the issues namely, non-registration of project by the developer in terms of the RERA Act; delay in giving valid legal possession of the subject premises by executing a sale deed in favour of the complainant within a specific time period and non-formation of the Co-operative Maintenance Society with respect to the subject building. The first issue is with respect to non-registration of the project in which the complainant had entered into agreement to purchase the said flat.

14. Discernibly, the Completion Certificate was obtained by the respondents on 05.03.2018 from the Office of NGPDA, subsequent to 01.05.2017 when Section 3 of the RERA Act came into force. Secondly, as per the Part Occupancy Certificate dated 26.05.2021 issued by the Mapusa Municipal Council, the said project is having more than 8 units on Upper Ground floor to Fourth floor, however; the Fifth floor and Sixth floor is not having Occupancy Certificate granted yet by the Mapusa Municipal Council. The plan annexed to Sanad dated 08.03.2017 shows an

area of 1005 sq. mts. The said project is therefore registrable in terms of Section 3 of the RERA Act, 2016.

15. The Hon'ble Apex Court in Para 33 of *M/s. Newtech Promoters and Developers Pvt. Ltd. vs. State of UP & Ors. Etc* has observed that under Chapter II of the Act 2016, registration of real estate projects became mandatory and to make the statute applicable and to take its place under sub-section (1) of Section 3, it was made statutory that without registering the real estate project with a real estate regulatory authority established under the Act, no promoter shall advertise, market, book, sell or offer for sale, or invite persons to purchase in any manner a plot, apartment or building, as the case may be in any real estate project but with the aid of proviso to Section 3(1), it was mandated that such of the projects which are ongoing on the date of commencement of the Act and more specifically the projects to which the completion certificate has not been issued, such promoters shall be under obligation to make an application to the authority for registration of the said project within a period of three months from the date of commencement of the Act.

16. Admittedly, the respondents who are the developers of the said project, have not registered with the Authority with respect to

the project in which complainant had agreed to purchase the said flat. Needless to mention, it is mandatory for a promoter/builder to submit various documents enumerated in sub-section (2) of Section 3 for seeking registration of real estate project. If any person markets or sells plot or apartment in an unregistered project, it contravenes provisions of Section 3 of the RERA Act. The respondents marketed and sold flats to the unsuspecting buyers including the complainant without complying the mandatory provisions of the Act and therefore, the respondents have committed violation of Section 3 of the Act, punishable under Section 59 of the Act. Hence, the above point is answered in the affirmative.

Point no. 2

17. The second issue is regarding delay in giving valid legal possession of the subject premises by executing a sale deed in favour of the complainant within a specific time period and to prove the same, the complainant produced a registered Agreement for Construction-Cum-Sale with the respondents qua the said premises namely flat No. FF2, which is duly registered on 18.07.2016 in the Office of Sub-Registrar of Bardez at Mapusa. The respondents were duty bound to complete the said flat in all

respects and had to deliver the valid legal possession of the said premises for use and occupation by completing the construction work in all respects qua the said premises within 12 months from the date of agreement i.e. by 18.07.2017; however, the respondents have till date failed to hand over the legal physical possession of the said premises to the complainant thereby executing a valid Deed of Sale conveying the rights, title and interest qua the said premises in favour of the complainant.

18. Needless to mention, the respondents have failed to deliver the valid legal possession as per law with respect to the said premises to the complainant by executing a sale deed conveying all the rights/title qua the said premises and have failed to execute Sale Deed in favour of the complainant qua the said premises even after receiving ₹.16,50,000/- (Rupees Sixteen Lakhs, Fifty Thousands Only) i.e. 95% of total sale consideration amount of ₹.17,00,000/- (Rupees Seventeen Lakhs only) from the complainant, with outstanding balance amount of ₹. 50,000/- (Rupees Fifty thousands) payable to the respondents. The execution of sale deed in respect of the subject premises along with the proportionate share in the land corresponding to the area of premises is being delayed by the developer for no rhyme or reason. There has been a

gross delay in handing over legal possession of the premises to the complainant by executing sale deed and therefore, the provisions of the RERA Act, more particularly, Section 17 of the Act have to be invoked for directing the respondents to execute sale deed in favour of the Complainant. Hence, the above point is answered in the affirmative.

Point no. 3

19. The next issue is regarding non-formation of the Co-operative Maintenance Society with respect to the subject building. Section 11(4)(e) of the Real Estate Regulatory Authority Act, 2016, mandates the developer to form the association/society for the management of the project. It is the duty of the developers to form a legal society or association of allottees within three months of fifty-one percent of the apartments being booked by the allottees, which ensures property management of common areas and hand over the documents. The complainant had claimed that as per Clause 17 of the said agreement, the respondents had agreed to assist the complainant in the said building in forming a Co-operative Society, Association of persons or such other entity for owing and/or maintaining the said project, namely, the "CHINTAMANI PLAZA I". The complainant has relied upon an

affidavit stating that if the respondents fail to form a society thereby transferring the common areas in the building in favour of the society, they would take necessary steps in forming the co-operative society with the majority of individuals who own the flats in the building.

20. A little peep into Clause 17 of the said agreement indicates that the respondents would assist the purchasers and other flat/office premises/garage holders in forming the co-operative society, however till date, the respondents have failed in forming a Co-operative Society, Association of persons or such other entity for owning and/or maintaining the said property and/or the said building in the name of the entity "CHINTAMANI PLAZA-I" as agreed upon by the said developer/builder in terms of the said Agreement dated 18.07.2016. The respondents therefore have failed in their obligations to form the co-operative society in terms of the agreement and the provisions contained in RERA Act. Hence, the above point is answered in the affirmative.

Point no. 4

21. The respondents being developers are liable to register the project, execute a sale deed in favour of complainant and form a Co-operative society. The respondents have patently violated the

provisions of Sections 3, 11 and 17 of the RERA Act in non-registration of project by the respondents in terms of the RERA Act; non execution of a registered sale deed in favour of the complainant and non handing over of legal and physical possession of the Flat No.FF-2, having super built-up area of 63 sq. mts. located on first Floor together with stilt parking space in the building complex known and identified as “CHINTAMANI PLAZA-I” situated at Khorlim of the City of Mapusa, Bardez-Goa in accordance with the terms of the said Agreement for Construction-Cum-Sale dated 18.07.2016 and non-formation of the Co-operative Maintenance Society with respect to the subject building and therefore, the respondents are liable to pay an amount of ₹5,00,000/- (Rupees Five Lakhs only) as penalty under Section 59 and Section 61 of the Act for violation of Section 3, 11 and 17 of the RERA Act.

22. The complainant is also entitled for costs for prosecuting the matter since 20.11.2025 before the Authority and from the year 2017, when the respondents promised to complete the project and deliver the valid legal possession of the said premises for ready use and occupation by completing the construction work in all respects qua the said premises to the complainant within 12 months from

the date of the said Agreement for Construction-Cum-Sale dated 18.07.2016 which was duly executed between the parties, which they failed to do. Moreover, the complainant has invested his hard-earned money in the project, only to be denied completion of the premises in time, handing over possession and execution of the sale deed and formation of the society. It is therefore a reasonable costs of ₹. 2,00,000/- (Rupees Two Lakhs only) can be safely awarded to the complainant, for prosecuting a case against the respondents, for contravening and ignoring the clear provisions of Section 3, 11, 17 of the RERA Act, which amount shall be borne by the respondents. Hence, the above point is answered accordingly.

23. Pursuant to above discussion, I pass the following:

ORDER

- i. The respondents shall register the complex known and identified as "CHINTAMANI PLAZA-I" situated at Khorlim of the City of Mapusa, Bardez-Goa, in terms of Section 3 of the of the Real Estate (Regulation and Development) Act, 2016, within 60 days from today.
- ii. The respondents are directed to execute a sale deed in favour of the complainant, for the Flat No.FF-2, having super built-up area of 63 sq. mts. located on the first floor together with

stilt parking space, along with the proportionate undivided share in the land corresponding to the area of the said premises, in the building complex known and identified as “CHINTAMANI PLAZA-I” situated at Khorlim of the City of Mapusa, Bardez-Goa, subject to the payment of outstanding amount of ₹. 50,000/- (Rupees Fifty Thousand only) to the respondents, in accordance with the terms of the said Agreement for Construction-Cum-Sale dated 18.07.2016, in terms of Section 17 of the RERA Act, within 60 days from today.

- iii. The respondents are also directed to form a Co-operative Maintenance Society with respect to the subject building and shall transfer the common areas in the building in favour of the society, in accordance with the terms of the said Agreement for Construction-Cum-Sale dated 18.07.2016, within 60 days from today.
- iv. The respondents are directed to pay costs of ₹2,00,000 (Rupees Two Lakhs only) to the complainant, within 60 days of the order, failing which it will carry interest in terms of law, till effective payment.
- v. The respondents are directed to pay ₹5,00,000/- (Rupees Five Lakhs only) as penalty under Section 59 and 61 of the

Act for violation of Section 3, 11 and Section 17 of the RERA Act. The amount shall be deposited into the bank account of the Authority, within 60 days, failing which necessary proceedings will be initiated against the respondents.

- vi. The respondents are directed to file compliance report of the order in the form of an affidavit within sixty days of this order, failing which further legal action will be initiated by the Authority under the RERA Act for execution of the order.


(Vincent D'Silva)

Member, Goa RERA

Panaji, Goa,

Dated: 20.05.2026