



GOA REAL ESTATE REGULATORY AUTHORITY
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F.No:3/RERA/Complaint (516)/2025/795

Date: 20/05/2026

Coram: Shri Vincent D'Silva, Hon'ble Member-Goa RERA

1. Mr. Satish Anant Naik

2. Mrs. Sanchita Naik

Both resident of H. No. 60/A,

Madhla Waddo, Nr. Central Bank,

Mencurem Goa-403513.

.....Complainants

Versus

1. M/s Chintamani Realtors

A partnership firm,

Represented by its partners:-

(i) **Mr. Sudhir Dube,**

Address:-

(a) R/o Chintamani Tower, Opp. Football Ground,

Duler Mapusa, Bardez, Goa-403507.

(b) Dube layout, Perena Nagar,

Umarsara, Yavatmal,

Maharashtra-445002

(ii) **Mr. Sushil Triloknath Dube**

Address:-

(a) R/o Chintamani Tower, Opp. Football Ground,
Duler Mapusa, Bardez, Goa-403507.

(b) Dube layout, Perena Nagar,
Umarsara, Yavatmal,
Maharashtra-445002.

..... **Respondents**

Ld. Advocate Neelesh Takkekar along with Adv. Saish Mandrekar
for the complainants.

Respondents absent.

ORDER

(Delivered on this 20th day of the month of May, 2026)

This is a complaint filed under Section 31 of the Real
Estate (Regulation and Development) Act, 2016.

2. Briefly stated, the case of the complainants are as follows:-

The complainants are the bonafide purchaser of a Flat bearing
No. UG6 as per agreement dated 21.10.2016 (Flat No. UGF-3 as
per occupancy certificate issued by Mapusa Municipal Council)
having super built-up area of 63 sq. mts. located on the Upper
Ground floor together with parking space in the building complex
known and identified as "CHINTAMANI PLAZA - I" constructed
in the property known as "TOLIECHO SORVO" totally
admeasuring 1089 sq. mts. surveyed under Chalta No. 11 of P.T.

Sheet No. 91 situated at Khorlim of the City of Mapusa, Bardez, Goa, within the jurisdiction of Mapusa Municipal Council, of the Sub-District of Bardez of North Goa. The complainants have a registered Agreement for Construction-Cum-Sale with the respondents, qua the said premises, which is duly registered dated 21.10.2016 in the Office of Sub-Registrar of Bardez at Mapusa-Goa.

3. The respondents in terms of the said Agreement for Construction-Cum-Sale had to complete the said project by building the said flat in all respects as per specifications mentioned in the said Agreement for Construction-Cum-Sale dated 21.10.2016 and had to deliver the valid legal possession of the said premises for ready use and occupation by completing the construction work in all respects qua the said premises to the complainants by March 2017 with grace period of six months thereon, which was duly executed between the parties.

4. The respondents in terms of Clause 8 of the said Agreement for Construction-Cum-Sale dated 21.10.2016 agreed that the possession of the said premises shall be given on signing of the final Deed of Sale and as per Clauses 20 of the said Agreement dated 21.10.2016, the respondents had also agreed to assist the

purchasers of the said building in forming a Co-operative Society, Association of persons or such other entity for owing and/or maintaining the said building in the name of entity "CHINTAMANI PLAZA-I". However, the respondents have till date failed to deliver the valid legal possession of the said premises to the complainants, thereby duly executing a Deed of Sale conveying all the rights/title and interest qua the said premises in favour of the complainants within the stipulated period as agreed upon by the respondents in terms of the said Agreement for Construction-Cum-Sale dated 21.10.2016 and also failed in forming a Co-operative Society, Association of persons or such other entity for owing and/or maintaining the said property as agreed upon by the respondents in terms of the said Agreement dated 21.10.2016.

5. The respondents were required to deliver subject premises by completing the said premises in all respects and by duly executing a Deed of sale in favour of the complainants by March 2017 with grace period of six months thereon which was duly executed between the parties, but, even though the possession of the said premises is already given to the complainants, the respondents have failed to execute a Deed of Sale conveying all the rights/title

and interest qua the said premises in favour of the complainants even after receiving an amount of ₹. 20,00,000/- (Rupees Twenty Lakhs, Only) i.e. 90% of the total sale consideration of ₹. 22,00,000/- (Rupees Twenty two lakhs) from the complainants with outstanding balance amount of ₹. 2,00,000/- (Rupees two lakhs) payable to the respondents

6. The execution of sale deed in respect of the subject premises along with the proportionate share in the land corresponding to the area of premises is being delayed for no rhyme or reason for more than eight years, despite receipt of 90% total sale consideration. The respondents firstly delayed the handing over of legal possession within the stipulated time period and secondly, the respondents failed to execute a proper Sale Deed for the purpose of conveying all the rights, title and interest in favour of the complainants. The projections, representations and commitments made by way of agreement have been seriously breached by the respondents.

7. The respondents have also failed to register the said project under the GRERA and is not taking any steps to register the said project before the GRERA Authority. The registration of the

project is mandatory and requirement of law, which has been breached by the respondents.

8. The complainants after paying 90% of total sale consideration amount from their hard-earned money feel cheated at the end of the day for not being able to enjoy the benefits of the funds which are invested for buying a home, on the contrary the decision to buy the said premises from the respondents has worked out to be causing serious inconvenience. The complainants had been previously following up with the respondents on the issues through phone calls and personal meetings, which has not yielded any fruitful result. The respondents are now absconding due to which the complainants are constrained to approach this Hon'ble Authority by invoking the jurisdiction as per the Real Estate (Regulation and Development) Act, 2016

9. The complainants prayed for the following reliefs:

- a) This Hon'ble Authority be pleased to direct the Developer/builder/Respondents to register the project in terms of the RERA Act.
- b) This Hon'ble Authority also be pleased to direct the Respondents to duly execute sale deed in favour of the

Complainants herein by conveying all the rights/title/interest qua the subject premises bearing Flat No. UG6 (as per Occupancy Certificate Flat No. UGF-3), having super built-up area of 63 sq. mts. located on Upper ground Floor together with parking space in the building complex known and identified as "CHINTAMANI PLAZA-I" situated at Khorlim of the City of Mapusa, Bardez-Goa along with the proportionate undivided share in the land corresponding to the area of the said premises within a period of 30 days.

c) This Hon'ble Authority also be pleased to direct the Developer/builder/Respondents to take immediate steps towards formation of the Co-operative Maintenance Society with respect to the subject building and to form the Co-operative Maintenance Society within a period of 30 days and thereby transfer the common area in the said building in favour of the society.

10. The respondents were duly served, however inspite of due service by way of publication in the two newspapers, namely English newspaper circulated in Goa, as well as in Marathi newspaper circulated in Yavatmal, Maharashtra, the respondents

failed to appear before the Authority and hence, they were treated as duly served as per order V, Rule 20(1A) of CPC. The respondents were afforded several opportunities, in the interest of justice, for appearance of respondents and filing of the reply. However, the respondents remained elusive.

11. Arguments heard.

12. The points which come for my determination along with the findings and reasons thereon are as follows:

Sr. No.	Points for determination	Findings
1.	Whether the complainants are entitled to direct the builder/respondents to register the project in terms of RERA Act.	In the affirmative
2.	Whether the complainants are entitled for execution of sale deed in favour of the complainants by conveying all the rights/title/interest qua the subject premises?	In the affirmative.
3.	Whether the complainants are entitled for formation of the Co-operative Maintenance Society with respect to the	In the affirmative.

	subject building and to transfer the common areas in favour of the said Society?	
4.	What reliefs, what order	As per final order.

R E A S O N S

Point No. 1

13. Admittedly, the above complaint primarily makes grievances with respect to the issues namely, non-registration of project by the developer in terms of the RERA Act; delay in giving valid legal possession of the subject premises by executing a sale deed in favour of the complainants within a specific time period and non-formation of the Co-operative Maintenance Society with respect to the subject building. The first issue is with respect to non-registration of the project in which the complainants have entered into agreement to purchase the said flat.

14. Discernibly, the Completion Certificate was obtained by the respondents on 05.03.2018 from the Office of NGPDA, subsequent to 01.05.2017 when Section 3 of the RERA Act came into force. Secondly, as per the Part Occupancy Certificate dated 26.05.2021 issued by the Mapusa Municipal Council, the said project is having more than 8 units on Upper Ground floor to Fourth floor, however;

the Fifth floor and Sixth floor is not having Occupancy Certificate granted yet by the Mapusa Municipal Council. The plan annexed to Sanad dated 08.03.2017 shows an area of 1005 sq. mts. The said project is therefore registrable in terms of Section 3 of the RERA Act, 2016.

15. The Hon'ble Apex Court in Para 33 of *M/s. Newtech Promoters and Developers Pvt. Ltd. vs. State of UP & Ors. Etc* has observed that under Chapter II of the Act 2016, registration of real estate projects became mandatory and to make the statute applicable and to take its place under sub-section (1) of Section 3, it was made statutory that without registering the real estate project with a real estate regulatory authority established under the Act, no promoter shall advertise, market, book, sell or offer for sale, or invite persons to purchase in any manner a plot, apartment or building, as the case may be in any real estate project but with the aid of proviso to Section 3(1), it was mandated that such of the projects which are ongoing on the date of commencement of the Act and more specifically the projects to which the completion certificate has not been issued, such promoters shall be under obligation to make an application to the authority for registration of

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the said project within a period of three months from the date of commencement of the Act.

16. Admittedly, the respondents who are the developers of the said project, have not registered with the Authority with respect to the project in which complainants have agreed to purchase the said flat. Needless to mention, it is mandatory for a promoter/builder to submit various documents enumerated in sub-section (2) of Section 3 for seeking registration of real estate project. If any person markets or sells plot or apartment in an unregistered project, it contravenes provisions of Section 3 of the RERA Act. The respondents marketed and sold flats to the unsuspecting buyers, including the complainants without complying the mandatory provisions of the Act and therefore, the respondents have committed violation of Section 3 of the Act, punishable under Section 59 of the Act. Hence, the above point is answered in the affirmative.

Point no. 2

17. The second issue is regarding delay in giving valid legal possession of the subject premises by executing a sale deed in favour of the complainants within a specific time period and to prove the same, the complainants produced a registered Agreement

for Construction-Cum-Sale with the respondents qua the said premises, which is duly registered on 21.10.2016 in the Office of Sub- Registrar of Bardez at Mapusa and as per the said Agreement for Construction-Cum-Sale, the flat number is mentioned as “Flat No. UG6”, however; during the time of providing Occupancy Certificate, the Mapusa Municipal Council changed the flat number as “Flat No. UGF-3”. The respondents were duty bound to complete the said flat in all respects and had to deliver the valid legal possession of the said premises for use and occupation by completing the construction work in all respects qua the said premises by March 2017 with grace period of 6 months; however, the respondents have till date failed to hand over the legal physical possession of the said premises to the complainants thereby executing a valid Deed of Sale conveying the rights, title and interest qua the said premises in favour of the complainants.

18. Needless to mention, the respondents have failed to deliver the valid legal possession as per law with respect to the said premises to the complainants by executing a sale deed conveying all the rights/title qua the said premises and have failed to execute Sale Deed in favour of the complainants qua the said premises even after receiving ₹. 20,00,000/- (Rupees Twenty Lakhs, Only) i.e. 90% of the total sale consideration of ₹. 22,00,000/- (Rupees

Twenty two lakhs) from the complainants with outstanding balance amount of ₹. 2,00,000/- (Rupees two lakhs) payable to the respondents. The execution of sale deed in respect of the subject premises along with the proportionate share in the land corresponding to the area of premises is being delayed by the developer for no rhyme or reason. There has been a gross delay in handing over legal possession of the premises to the complainants by executing sale deed and therefore, the provisions of the RERA Act, more particularly, Section 17 of the Act have to be invoked for directing the respondents to execute sale deed in favour of the Complainants. Hence, the above point is answered in the affirmative.

Point no. 3

19. The next issue is regarding non-formation of the Co-operative Maintenance Society with respect to the subject building. Section 11(4)(e) of the Real Estate Regulatory Authority Act, 2016, mandates the developer to form the association/society for the management of the project. It is the duty of the developers to form a legal society or association of allottees within three months of fifty-one percent of the apartments being booked by the allottees, which ensures property management of common areas

and hand over the documents. The complainants have claimed that as per Clause 20 of the said agreement, the respondents had agreed to assist the complainants in the said building in forming a Co-operative Society, Association of persons or such other entity for owning and/or maintaining the said project, namely, the "CHINTAMANI PLAZA-I". The complainants have relied upon an affidavit stating that if the respondents fail to form a society thereby transferring the common areas in the building in favour of the society, they would take necessary steps in forming the co-operative society with the majority of individuals who own the flats in the building.

20. A little peep into Clause 20 of the said agreement indicates that the respondents would assist the purchasers and other flat/office premises/garage holders in forming the co-operative society, however till date, the respondents have failed in forming a Co-operative Society, Association of persons or such other entity for owning and/or maintaining the said property and/or the said building in the name of the entity "CHINTAMANI PLAZA-I" as agreed upon by the said developer/builder in terms of the said Agreement dated 21.10.2016. The respondents therefore have failed in their obligations to form the co-operative society in terms

of the agreement and the provisions contained in RERA Act. Hence, the above point is answered in the affirmative.

Point no. 4

21. The respondents being developers are liable to register the project, execute a sale deed in favour of complainants and form a co-operative society. The respondents have patently violated the provisions of Sections 3, 11 and 17 of the RERA Act in non-registration of project by the respondents in terms of the RERA Act; non execution of a registered sale deed in favour of the complainants and non handing over of legal and physical possession of the Flat No.UG6 (as per Occupancy Certificate Flat No. UGF-3), having super built-up area of 63 sq. mts. located on upper ground Floor together with parking space in the building complex known and identified as “CHINTAMANI PLAZA-I” situated at Khorlim of the City of Mapusa, Bardez-Goa in accordance with the terms of the said Agreement for Construction-Cum-Sale dated 21.10.2016 and non-formation of the Co-operative Maintenance Society with respect to the subject building and therefore, the respondents are liable to pay an amount of ₹5,00,000/- (Rupees Five Lakhs only) as penalty under Section 59 and Section 61 of the Act for violation of Section 3, 11 and 17 of the RERA Act.

22. The complainants are also entitled for costs for prosecuting the matter since 11.11.2025 before the Authority and from the year 2017, when the respondents promised to complete the project and deliver the valid legal possession of the said premises for ready use and occupation by completing the construction work in all respects qua the said premises to the complainants by March 2017 with grace period of six months as per Agreement for construction cum sale dated 21.10.2016 which was duly executed between the parties, which they failed to do. Moreover, the complainants have invested their hard-earned money in the project, only to be denied completion of the premises in time, handing over possession and execution of the sale deed. It is therefore a reasonable costs of ₹. 2,00,000/- (Rupees Two Lakhs only) can be safely awarded to the complainants, for prosecuting a case against the respondents, for contravening and ignoring the clear provisions of Section 3, 11, 17 of the RERA Act, which amount shall be borne by the respondents. Hence, the above point is answered accordingly.

23. Pursuant to above discussion, I pass the following:

ORDER

- i. The respondents shall register the complex known and identified as “CHINTAMANI PLAZA- I” situated at

Khorlim of the City of Mapusa, Bardez-Goa, in terms of Section 3 of the of the Real Estate (Regulation and Development) Act, 2016, within 60 days from today.

- ii. The respondents are directed to execute a sale deed in favour of the complainants, for the Flat No.UG6 (as per Occupancy Certificate Flat No. UGF-3), having super built-up area of 63 sq. mts. located on the upper ground floor together with parking space, along with the proportionate undivided share in the land corresponding to the area of the said premises, in the building complex known and identified as “CHINTAMANI PLAZA-I” situated at Khorlim of the City of Mapusa, Bardez-Goa, subject to the payment of outstanding amount of ₹. 2,00,000/- (Rupees two lakhs only) to the respondents, in accordance with the terms of the said Agreement for Construction-Cum-Sale dated 21.10.2016, in terms of Section 17 of the RERA Act, within 60 days from today.
- iii. The respondents are also directed to form a Co-operative Maintenance Society with respect to the subject building and shall transfer the common areas in the building in favour of the society, in accordance with the terms of the said

Agreement for Construction-Cum-Sale dated 21.10.2016,
within 60 days from today.

- iv. The respondents are directed to pay costs of ₹2,00,000 (Rupees Two Lakhs only) to the complainants, within 60 days of the order, failing which it will carry interest in terms of law, till effective payment.
- v. The respondents are directed to pay ₹5,00,000/- (Rupees Five Lakhs only) as penalty under Section 59 and 61 of the Act for violation of Section 3, 11 and Section 17 of the RERA Act. The amount shall be deposited into the bank account of the Authority, within 60 days, failing which necessary proceedings will be initiated against the respondents.
- vi. The respondents are directed to file compliance report of the order in the form of an affidavit within sixty days of this order, failing which further legal action will be initiated by the Authority under the RERA Act for execution of the order.


(Vincent D'Silva)

Member, Goa RERA

Panaji, Goa,

Dated: 20.05.2026